MarCo
Rural Water Company, Inc.

Post Office Box 1139
Marion, South Carolina 29571

1935 Senator Gasque Road
843-423-4680
Fax: 843-423-4536

BUSINESS APPLICATION FOR SERVICE

Business Name : _____

OWNER: _____

Service Address: _____

Mailing Address: _____

_____

Business Phone: _____ **Ext:** _____

Tax ID Number: _____

E MAIL ADDRESS: _____

Accounts Payable Contact Person : _____

Phone #: _____ **Ext:** _____

CONTACT PERSON & TITLE: _____

Phone #: _____ **Ext:** _____

******* NO RECONNECTS DONE AFTER DARK *******

Date: _____ **Applicant's Signature :** _____

Drivers License #: _____

Title: _____

Marco Rural Water is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (PDF), found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

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APPLICATION FOR SERVICE: Paperwork must be completed at our office prior to 4:00 Monday thru Thursday and 12:00 on Friday.

SAME DAY SERVICE IS NOT PROMISED

A water user's agreement must be signed.
Current **picture ID, Social Security card, 911 address and valid phone number is REQUIRED PRIOR TO water being turned on.**
If renting, a rental or lease agreement is required from Landlord.
A membership fee of $5.00 must be paid. **This $5.00 will be applied toward final bill when or if service is disconnected**. A set up fee of $45.00 must be paid**. This is non-refundable.**

(Where water service has never been on property)

A membership fee of $5.00 must be paid.
This $5.00 will be applied toward final bill if or when service is disconnected.
A **¾" Tap Fee** is $895.00 **This is non-refundable, once tap has been installed**. A cut-off Valve will be installed on customer side of meter box. It will be the customer's responsibility to hook up to the cut-off valve box and maintain any and all maintenance required on the cut-off valve once it has been installed. A 1" Tap Fee is $1250.00.

All meters are read by satellite between the 1st and the 8th of each month. Bills are usually mailed out around the 20th of each month and become **PAST DUE** after the **5th** of the following month. You may pay your bill without penalty prior to 8:00 am the next business day following the 15th at one of our drop boxes. After 8 AM a bill of $10.00 or above, a **$15.00 LATE CHARGE** automatically applies and must be included in payment to avoid disconnection of water service. If account is disconnected for **NON-PAY**, all reconnection requests **ONE HOUR PRIOR TO CLOSING (4:00 Mon – Thurs and 12:00 on Friday)** will be charged an additional **$40.00 RECONNECTION FEE**. There is a **$75.00 RECONNECTION FEE after 4:00 Monday–Thursday and 12:00 on Friday.** A **$100.00 RECONNECTION FEE will be charged on weekends and holidays**.
NO PARTIAL payments will be accepted.

NO RECONNECTS WILL BE DONE AFTER DARK. If your water has been disconnected for any reason, It is YOUR responsibility (the customer) to make sure that everything is turned OFF when water service is RECONNECTED. MARCO WILL NOT BE HELD RESPONSIBLE for water being left on.

Failure to receive a bill will not release (YOU) the customer from payment obligation.
A **$30.00** charge will apply to all returned checks, e-checks, debit cards, credit cards and drafts regardless of the reason. ANY and ALL RETURNS will be subject to cash only and restricted from paying by phone and web pay.
Marco charges a **$150.00 1ST OFFENSE** fee for **ANY TAMPERING** with meters, mxu's and boxes without permission from a Marco employee and **$300.00 for any further tampering per offense.**

Signature _____ Date _____

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Water meters are now being read by satellite. PLEASE be careful to protect these meters and boxes/accessories from any damages. These meters and boxes **CANNOT** be run over by mowers, cars or anything that may tear them up. If your **meter and/or accessories are damaged,** you will be held responsible to pay for any damaged parts and their replacement. **Please put something around them to protect them. DO NOT put anything on top of them**.

WE OFFER WEB AND PHONE BILL PAY! YOU MUST CALL: 843-874-4153 TO PAY BY PHONE. OR VISIT OUR WEBSITE: WWW.MARCORURALWATER.ORG THERE IS A CONVENIENCE FEE ADDED TO THE AMOUNT OF YOUR WATER BILL WHEN PAYING BY WEB OR PHONE.

RECONNECT SERVICE CHARGES CAN NOT BE PAID BY WEB OR PHONE. THESE CHARGES MUST BE PAID AT THE OFFICE ONLY.

ONCE NEW BILLS ARE POSTED ON THE WEB SITE, YOU MUST PAY TOTAL AMOUNT (PAST DUE AND NEW BILL) IF PAYING BY WEB/PHONE. A PARTIAL PAYMENT WILL NOT BE ACCEPTED. ALL PAYMENTS PAID ON WEB/PHONE WILL BE CREDITED TO YOUR WATER USAGE ONLY. NO REFUNDS. NO EXCEPTIONS!

WE DO NOT ACCEPT PAYMENT BY PHONE AT OUR OFFICE.

DRAFT IS ALSO AVAILABLE AT OUR OFFICE @ NO CHARGE TO YOU

YOU MAY PAY YOUR BILL WITHOUT A PENALTY AFTER THE 15TH, **BUT PRIOR TO 8:00 AM THE NEXT BUSINESS DAY AT ONE OF OUR DROP BOX'S.**

I UNDERSTAND THAT POLICIES AND RULES CHANGE. BY SIGNING BELOW, I AGREE TO ABIDE BY ANY AND ALL CHANGES MADE BY MARCO THAT PERTAIN TO MY WATER ACCOUNT, INCLUDING BUT NOT LIMITED TO DISCONNECTION, RATE & FEE CHANGES, ETC...

SIGNATURE _____ DATE _____

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MARCO RURAL WATER COMPANY
WATER USERS AGREEMENT

This agreement between Marco Rural Water Co., Inc. a non-profit corporation organized and existing under and by the virtue of the laws of the state of South Carolina herein called the corporation and **Members Name:** _____ _____ . A member hereinafter called the member desires to purchase water for Domestic, Business or other use from the corporation and to enter into a water users agreement as required by the by-laws of the corporation. Therefore in consideration of the mutual covenants, promises, and agreements herein contained it is hereby understood and agreed the corporation shall furnish, subject to the limitations herein provided for such quantity of water at the members property at:_____.
Provided however, the corporation reserves the right to refuse to provide water to any member at any location when the corporation determines that it is not feasible to provide a member at an undesirable location, all the monies deposited by member upon execution of this agreement shall be refunded in the event that the corporation determines that water cannot be provided to this member at the proposed location. The member shall install and maintain at his own expense a service line from the meter to his dwelling or facility to be served. The members service line shall connect with the distribution system at the nearest place of desired use by the member, provided that the corporation has determined in advance that the water system is of sufficient capacity to permit delivery of water at that point. The member shall pay for water at such rates, times, place as shall be determined by the Board of Directors. Only one (1) dwelling or facility shall be served through one (1) meter.
The member agrees that he will make no physical connection between any private water system and Marco's system. Marco has the right to make inspections to enforce these provisions. Violation shall be grounds for disconnection of service.
The corporation shall install a meter box, meter, mxu, cutoff box and valve at each service. Each meter installation shall be installed on S.C. state or county right-of-way. The corporation shall have exclusive rights to use each meter box to turn it on or off. The corporation may refuse service to any member who tampers with a meter box, meter or mxu. The corporation shall have final jurisdiction in any question of location of the meter box connected to it's system. The corporation shall determine the allocation of water to members in the event of a water shortage, and may shut off water to a member who allows a connection or extension from his service line to supply water to a user. The failure of a member to pay water charges imposed by the due date shall result in the following:

Non-payment of bill by 8:00 AM on the day following the 15th of the month shall be subject to a $15.00 late charge which will be added to the bill and must be paid to avoid termination of service. As of the 16th, all unpaid water or sewer accounts may be disconnected.

If account is disconnected for NON-PAY all reconnection requests one (1) hour prior to closing will be charged a **$40.00 RECONNECTION FEE.** There is a **$75.00 RECONNECTION FEE** after 4:00 Monday-Thursday and 12:00 on Friday. A **$100.00 RECONNECTION FEE** will be charged on weekends and holidays. **NO RECONNECTS AFTER DARK.** **No partial payments will be accepted.** Membership may be cancelled and/or service disconnected for any violation of any rule, regulation or condition of service and especially for any of the following:

A: Misrepresentation in application as to the property or facilities to be supplied or use to be made of the service.
B: Tampering with main lines or valves or permitting such tampering by others.
C: Connection or cross connections from the members service line to facilities not covered by this agreement.

The Corporation shall not be responsible for damage to HOT WATER HEATERS if it becomes necessary to discontinue service due to non-payment or in the event of a line break or leak. Marco shall not be responsible for any damage to any dwelling when water is turned on.

By signing this agreement, I hereby agree to pay the current monthly minimum water rate at such time water is available for my use, if or if not I connect to the Marco Water system. IN WITNESS WHERE OF: We have here unto executed this agreement this the _____ DAY OF _____, 20_____.

Signed by MEMBER: _____

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